

FY21 Budget Overview

[General Information](#)

Office/Department: Indigent Services / Veteran Services

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[Office/Department Profile](#)

Operational Description

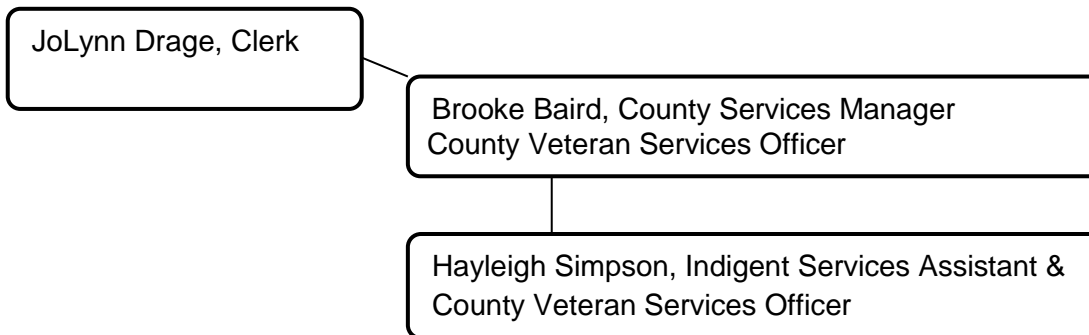
Blaine County Indigent Services provides financial assistance for medical and non-medical purposes to county residents who have no other resources available to meet their immediate needs.

The Indigent Services Department serves as the Blaine County Veterans' Services Office and in that capacity, advocates for veterans and their dependents.

Department Mission

To improve quality of life of Blaine County residents by providing compassionate, effective and efficient services to those with no other resources.

Organizational Structure



[FY21 Outcome-Based Budgeting](#)

FY21 Proposed Outcomes

- Be accountable stewards of taxpayer resources. Provide efficient and fiscally responsible administration of indigent programs.
- Treat all indigent applicants equally, with respect.
- Approach community-wide concerns in a collaborative manner and focus on education of staff to continue serving our clients to the best of our abilities.
- Address outstanding receivables and destruction of old case files.

Outcome 1

Outcome Description

- *Outcome 1 – Be accountable stewards of taxpayer resources. Provide efficient and fiscally responsible administration of indigent programs.*

Strategic Alignment

- *Financial Perspective*
 - Create an organization and organizational culture of fiscal stability which:
 - ◆ Uses citizen and taxpayer resources efficiently and effectively
 - ◆ Ensures fiscal stability
 - ◆ Considers fully the costs and benefits of each expense or cut
 - ◆ Balances its budget
 - ◆ Is prepared for unforeseen events not otherwise reflected in budget planning with sufficient contingency reserves
 - ◆ Employs accounting best practices
 - ◆ Takes the time to assess risk and incorporates risk management appropriately into its decision making
 - ◆ Utilizes a stable, transparent and repeatable budget process

Requested Resources and Associated Costs

- *No additional resources requested.*

Outcome 2

Outcome Description

- *Outcome 2 – Treat all indigent applicants equally, with respect.*

Strategic Alignment

- *Internal Process Perspective*
 - Create an organization and organizational culture which:
 - ◆ Recognizes the federal and state constitutional and statutory environment in which it operates
 - ◆ Models excellent government
 - ◆ Promulgates county performance standards, performance measurement and re-evaluation
 - ◆ Promulgates appropriate inter-governmental cooperative action
 - ◆ Plans, prepares and responds to economic, social and environmental change

Requested Resources and Associated Costs

- *No additional resources requested.*

Outcome 3

Outcome Description

- *Outcome 3 – Approach community-wide concerns in a collaborative manner.*

Strategic Alignment

- *Learning and Growth Perspective*
 - Create an organization and organizational culture which internally:
 - ◆ Provides leadership reflecting the goals and values of the entire Blaine County community
 - ◆ Is unified in its sense of purpose
 - ◆ Exhibits good morale
 - ◆ Promotes a collaborative, team approach to issues and problem solving
 - ◆ Maintains a strong ethical foundation
 - ◆ Engages in excellent intra- and inter-departmental communication
 - ◆ Provides a desirable, responsive work environment
 - ◆ Optimizes employee training and improvement opportunities
 - ◆ Strives for consistency
 - ◆ Sets clear employee performance and evaluation standards and upholds them

- ◆ Strives to exceed expectations
- ◆ Is equipped, trained and very well prepared to protect public safety and health

Requested Resources and Associated Costs

- *People*
 - Details – Most cross training is completed. We will continue to train with outside agencies and strive to meet the needs of our community to the best of our abilities.
 - Costs – 0.00

Results Teams

- *Partnerships- SLCCH, SCCAP, H&W, Area Hospitals' social workers, IHS, BCCF, BCHA, Unknowns*
- *Teams- Indigent Staff, BCC, Auditor, Recorder, Elections*

Outcome 4

Outcome Description

- *Outcome 4 – Address outstanding receivables and destruction of old case files.*

Strategic Alignment

- *Financial Perspective*
 - Create an organization and organizational culture of fiscal stability which:
 - ◆ Uses citizen and taxpayer resources efficiently and effectively
 - ◆ Ensures fiscal stability
 - ◆ Considers fully the costs and benefits of each expense or cut
 - ◆ Balances its budget
 - ◆ Is prepared for unforeseen events not otherwise reflected in budget planning with sufficient contingency reserves
 - ◆ Employs accounting best practices
 - ◆ Takes the time to assess risk and incorporates risk management appropriately into its decision making
 - ◆ Utilizes a stable, transparent and repeatable budget process
- *Internal Process Perspective*
 - Create an organization and organizational culture which:
 - ◆ Recognizes the federal and state constitutional and statutory environment in which it operates
 - ◆ Models excellent government
 - ◆ Promulgates county performance standards, performance measurement and re-evaluation
 - ◆ Promulgates appropriate inter-governmental cooperative action
 - ◆ Plans, prepares and responds to economic, social and environmental change

Requested Resources and Associated Costs

- *People*
 - Details – Staff time.
 - Costs – 0.00